



# Questions to Ask the Sales Person or Telemarketer

1. What is your name?
2. What is the name of your company?
3. Can I call you back? What is your phone number?

*If they say NO, do not deal with this person any longer, hang up the phone. These details are for reference only, look up the information yourself and then call the company for confirmation.*

## KEY WORDS A CON ARTIST MAY USE & WHAT THEY REALLY MEAN

### • CREDIT CARD

Remember you can buy almost anything over the phone with a credit card number, that means the con artist can as well. Do not give your credit card number over the phone, unless you have initiated the call.

### • TODAY ONLY

Be wary of any pressure that you must act immediately or lose out. If something is worthwhile today, it's likely to be available tomorrow.

### • LAST CHANCE

If it's a chance worth taking, why is it offered on such short notice. Chances are you will lose your money.

### • GET RICH QUICK

Any scheme should be carefully investigated. If this were true, we'd all be rich!

### • SOMETHING FOR NOTHING

Any time you are promised something for nothing, you usually get nothing. If it's too good to be true, it probably is a scam.

### • SECRETS

Why are you being asked not to tell anyone?

### • CASH ONLY

Why is cash necessary? Why not a cheque?

### • TOO GOOD TO BE TRUE

Such a scheme is probably not good or true.

PhoneBUSTERS ..... 1-888-495-8501  
Ministry of Consumer & Business Services ..... 416-326-8555  
Bell Canada – Business Office ..... 905-310-2355  
Government of Ontario (general inquiries) ..... 416-326-1234  
Lottery Corporation ..... 416-224-1772