

**THE BELLEVILLE POLICE SERVICE BOARD  
GENERAL MEETING AGENDA  
Thursday, January 23, 2025  
Executive Board Room, Belleville Police Service**

1. ELECTION OF CHAIR AND VICE CHAIR

It is noted that there will be a Police Services Board In Camera (closed session) Meeting at 9 a.m. At 9 a.m., the Board will be requested to consider approval of the following resolution. This will take place in a very brief Open session, immediately prior to entering into In Camera session.

“THAT the Belleville Police Services Board enter into In Camera session to consider the following items, pursuant to Section 44(2,3) of the Community Safety and Policing Act (CSPA), 2019”

- Discussion regarding personal matters about identifiable individuals (Pursuant to Subsection 44(2)(b) of the CSPA, 2019)
- Discussion regarding labour relations or employee negotiations (Pursuant to Subsection 44(2)(d) of the CSPA, 2019)
- Discussion regarding litigation or potential litigation affecting The Board (Pursuant to Subsection 44(2)(e) of the CSPA, 2019)
- Review of Minutes for the In-Camera Meeting dated September 19, 2024”

PAGE

2. CALL TO ORDER AND LAND ACKNOWLEDGEMENT

3. DISCLOSURE OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

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4. CONFIRMATION OF AGENDA

**RESOLUTION**

“THAT the Agenda for the Belleville Police Service Board Meeting of Thursday, January 23, 2025 be confirmed.”

5. RECOGNITIONS

(a) Barricaded Male

Upon attending a residence on December 22, 2024, the patrol Sergeant recognized the high-risk nature of the situation they encountered and coordinated containment and negotiation efforts. With the involvement of Incident Commander and Tactical Commander, additional resources were deployed including the Emergency Response Team, K9 Unit, Crisis Negotiators, Belleville Fire, EMS, and Criminal Investigations. Despite extreme cold temperatures and a prolonged standoff lasting over four hours, the negotiation team de-escalated the situation.

This commendation acknowledges the extraordinary teamwork, discipline and perseverance displayed by all personnel involved. From the response to the initial call to the seamless coordination of specialty units, this incident is a testament to the professionalism of the officers involved.

6. DEPUTATIONS, PRESENTATIONS OR APPOINTMENTS PAGE

7. MINUTES

Minutes of the General Meeting dated November 21, 2024 and Special Meeting December 12, 2024 to be approved and signed. 3, 8

8. BUSINESS ARISING FROM THE MINUTES

9. REPORTS FOR DECISION

- (a) Appointment of Police Constable Isabelle Whittaker

**RESOLUTION**

“THAT effective January 7, 2025 the Belleville Police Service Board approve the appointment of Isabelle Whittaker as a Police Constable with the Belleville Police Service effective January 7, 2025.”

- (b) Appointment of Police Constable Riley Sandercock

**RESOLUTION**

“THAT effective January 7, 2025, the Belleville Police Service Board approve the appointment of Riley Sandercock as a Police Constable with the Belleville Police Service effective January 7, 2025.”

- (c) Appointment of Police Constable Kristen Curtis

**RESOLUTION**

“THAT effective January 7, 2025 the Belleville Police Service Board approve the appointment of Kristen Curtis as a Police Constable with the Belleville Police Service effective January 7, 2025.”

- (d) Appointment of Police Constable Mark Raymond

**RESOLUTION**

“THAT effective January 7, 2025 the Belleville Police Service Board approve the appointment of Mark Raymond as a Police Constable with the Belleville Police Service effective January 7, 2025.”

- (e) Appointment of Police Constable Chad Peters

**RESOLUTION**

“THAT effective January 7, 2025 the Belleville Police Service Board approve the appointment of Chad Peters as a Police Constable with the Belleville Police Service effective January 7, 2025.”

- (f) 2025 OAPSB Membership Fees

10

**RESOLUTION**

“THAT the Belleville Police Service Board’s 2025 OAPSB membership fees in the amount of \$7,345 be approved for payment.”

- (g) 2025 OAPSB Zone 2 Membership Fees

11

**RESOLUTION**

“THAT the Belleville Police Service Board’s 2025 OAPSB Zone 2 membership fees in the amount of \$100.00 be approved for payment.”

10. CORRESPONDENCE

11. NEW BUSINESS

- (a) 2025 Appointment of Board Committees - Terms of Reference (Chair)

- (1) **RESOLUTION**

- “THAT \_\_\_\_\_ and \_\_\_\_\_, supported by the appropriate personnel, be appointed to the Belleville Police Service Board’s 2025 Budget Committee.”

- (2) **RESOLUTION**

- “THAT \_\_\_\_\_ and \_\_\_\_\_, supported by the appropriate personnel, be appointed to the Belleville Police Service Board’s 2025 Negotiation Committee.”

- (3) **RESOLUTION**

- “THAT \_\_\_\_\_ and \_\_\_\_\_, supported by the appropriate personnel, be appointed to the Belleville Police Service Board’s 2025 Strategic Safety Plan Committee.”

- (4) **RESOLUTION**

- “THAT \_\_\_\_\_ and \_\_\_\_\_, supported by the appropriate personnel, be appointed to the Belleville Police Service Board’s 2025 Policy Review Committee.”

12. BOARD INFORMATION MATTERS

- (i) The Board may adopt Information items by one resolution, but prior to consideration of such resolution, Board Members may request that specific items be removed from consideration under such resolution, and the Board shall consider such items individually.

**RESOLUTION**

PAGE

“THAT the following January 23, 2025 Information items be received”

- (a) Strategic Plan Initiatives & Outcomes Operations Division
- (b) NG911 Report

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13. NEXT MEETING DATE

Date: February 20, 2025

Time: 10:00 a.m.

Place: Belleville Police Services Joint Forces Room

14. ADJOURNMENT



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PUBLIC REPORT

IN CAMERA

**January 23, 2025**

To: Chair and Members  
Belleville Police Service Board

Prepared by: S/Sgt Jeremy Ashley  
Operations Division

**Subject: Commendation – Barricaded Male**

**Purpose:**  Information Purposes Only  Seeking Decision

**Financial Implication:**

There are no financial implications arising from the recommendation contained in this report.

**Statutory Authority:** Community Safety and Policing Act, 2019

**Strategic Plan Alignment:** #1 Collaborative Community Safety, #2 Professional and Supportive Workplace, #3 Organizational Effectiveness

**Recommendation:**

This report recommends that the Board receive this report for information.

**Information Factors:**

During the evening hours of December 21, 2024, Belleville Police Service officers were dispatched to the front lobby of the station for a domestic assault complaint.

Responding to the victim's statement, an officer formed reasonable grounds to charge a male with multiple serious offenses, including assault, assault by choking, mischief, and uttering threats.

Shortly before 1 a.m. on December 22, officers attended the suspect's residence in the city's east end to execute the arrest.

Upon arrival, the suspect refused to engage, barricaded himself inside, and sent threatening messages indicating he was armed and intended to harm himself if police



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entered. Officers observed him with an edged weapon, which he repeatedly held to his throat, making clear his intentions.

Recognizing the high-risk nature of the situation, the patrol Sergeant assumed initial command and coordinated containment and negotiation efforts.

With the involvement of Incident Commander and Tactical Commander, additional resources were deployed, including the Emergency Response Team, K9 Unit, Crisis Negotiators, Belleville Fire, EMS, and Criminal Investigations.

Despite extreme cold temperatures of -18°C and a prolonged standoff lasting over four hours, the negotiation team de-escalated the situation. At 4:14 a.m., the suspect surrendered and was taken into custody without injury to himself, officers, or the public.

This commendation acknowledges the extraordinary teamwork, discipline, and perseverance displayed by all personnel involved.

From the response to the initial call to the seamless coordination of specialty units, this incident is a testament to the professionalism of the officers involved.

List of BPS personnel involved:

**OIC** - Cst. Ben Walden

**Patrol Sergeant** - Sgt. Brad Stitt

**Incident Command** - Staff Sgt. Mike Kiley

**Tactical Commander** - Staff Sgt. Kyle King

**Negotiators** - Sgt. Dave Johnson/Chad Stein/ Josh Woodcock

**Patrol** - Cst Boka, Cst Verbeek, Sgt Yanch, Cst Tijssen

**Scribe** – Allison Windsor

**ERU** - Matt Sweet, Steve Cooke, Darryl Erwin, Greg Kendall, Ryan Laycoe, Dan Joy, Tyler Philip, Cody Cleary, Darrell Hatfield, Jesse McInroy, Jeff Smith, Jeff Sarley.

A handwritten signature in black ink, appearing to read "Murray Rodd".

Murray Rodd, Chief of Police

**THE BELLEVILLE POLICE SERVICE BOARD  
GENERAL MEETING MINUTES  
Thursday, November 21, 2024  
City Hall, Council Chamber, 4<sup>th</sup> Floor, 10:00 a.m.**

The General Meeting of the Belleville Police Service Board was held on the above date at the hour of 10:00 a.m.

It is noted that there was a Police Service Board In Camera (closed session) Meeting from 8:30 a.m. to 9:50 a.m. In view of this The Board met very briefly in Open session at 8:30 a.m. to consider the following:

Moved By Councillor Enright Miller  
Seconded By Mr O'Brien

"THAT the Belleville Police Service Board enter into In Camera session to consider the following items, pursuant to Section 44(2,3) of the Community Safety and Policing Act (CSPA), 2019"

- Discussion regarding personal matters about identifiable individuals (Pursuant to Subsection 44(2)(b) of the CSPA, 2019)
- Discussion regarding labour relations or employee negotiations (Pursuant to Subsection 44(2)(d) of the CSPA, 2019)
- Discussion regarding litigation or potential litigation affecting The Board (Pursuant to Subsection 44(2)(e) of the CSPA, 2019)
- Review of Minutes for the In Camera Meeting dated September 19, 2024

1. CALL TO ORDER  
ATTENDANCE

Ms Heather Smith, Chair  
Councillor Barb Enright Miller, Vice Chair  
His Worship Mayor Neil Ellis

Mr. James O'Brien  
Ms Janet Harnden

Murray Rodd, Chief of Police  
Sheri Meeks, Deputy Chief of Police  
Graham Wight, Police Services Advisor  
Jennifer McTavish, Executive Assistant

The meeting was called to order by Chair Smith at 10:00 a.m. with a Land Acknowledgement. Chair Smith referenced the land on which we do our work, and the recent thematic training provided by the OAPSB that promotes the recognition of and respect for diversity, the rights, and cultures of First Nations, Inuit, and Metis Peoples.

2. DISCLOSURE OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF

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There were no declarations of pecuniary interest.

3. CONFIRMATION OF AGENDA

Moved by Ms Harnden  
Seconded by Councillor Enright Miller

“THAT the Agenda for the Belleville Police Service Board Meeting of Thursday, November 21, 2024 be confirmed.”

CARRIED

4. RECOGNITIONS

- (a) IMPACT Worker Laura Brown appeared before the Board to be commended for her work with the Belleville Police Service on behalf of our community. Most recently during a highly complex and challenging incident Laura demonstrated remarkable ability to navigate the situation to ensure the mental health needs of an individual were prioritized and addressed.
- (b) Sergeant Brad Stitt appeared before the Board and was commended for his courage, quick thinking and selfless actions in the face of a life-threatening situation. Body Cam Footage was also presented for further context to his courage and the impact of his work in this community. His actions are a credit to himself, the Belleville Police Service and the community he serves.
- (c) Constable Jeff Sarley appeared before the Board and was commended for his quick thinking and decisive actions which led to the successful arrest of a suspect, bringing the dangerous actions of the suspect to a halt. Body Cam Footage highlighted the urgency of the event. These actions protected citizens and property from further risk and damage related to this incident.
- (d) Constable Monique Waite and Constable Michelle Harper appeared before the Board and were commended for successfully de-escalating a dangerous situation. The 28 years of experience of Constable Waite and the mental health background of Constable Harper proved to be a valuable tool in this very high-risk situation.
- (e) Auxiliary Constable Andrew Fralick was recognized for his 12 years as a member of the Belleville Police Service Auxiliary and congratulated on his coming retirement.

Chair Smith expressed gratitude on behalf of the Board for each of the commended individuals remarking on their bravery and impact on the community.

5. DEPUTATIONS, PRESENTATIONS OR APPOINTMENTS (10:11 a.m.)

Constable Joe Yanch promoted to Sergeant.  
Sergeant Kyle King promoted to Staff Sergeant  
Staff Sergeant Jeremy Ashley promoted to Inspector



General Meeting Minutes

November 21, 2024

Deputy Chief Meeks announced the appointments for three members, and gave brief career overviews, noting that these promotions demonstrate the depth of skill and quality of the members of the Belleville Police Service.

6. MINUTES (10:16 a.m.)

Moved By Councillor Enright Miller

Seconded By Mr O'Brien

That the minutes of the General Meeting dated September 19, 2024 be approved and signed.

CARRIED

7. BUSINESS ARISING FROM THE MINUTES

There was no business arising from the minutes.

8. REPORTS FOR DECISION

(a) Appointment of Special Constable Jacob Bunnett

Moved By Councillor Enright Miller

Seconded By Ms Harnden

"THAT effective September 16, 2024 the Belleville Police Service Board approve the appointment of Jacob Bunnett as a Special Constable with the Belleville Police Service effective September 16, 2024

CARRIED

(b) Appointment of Special Constable Cameron Wannamaker

Moved By Councillor Enright Miller

Seconded By Ms Harnden

"THAT effective September 16, the Belleville Police Service Board approve the appointment of Cameron Wannamaker as a Special Constable with the Belleville Police Service effective September 16, 2024

CARRIED

(c) Appointment of Special Constable Taylor Wightman

Moved By Councillor Enright Miller

Seconded By Ms Harnden

"THAT effective September 19, 2024 the Belleville Police Service Board approve the appointment of Taylor Wightman as a Special Constable with the Belleville Police Service effective September 19, 2024

CARRIED

9. CORRESPONDENCE

There was no correspondence.

10. NEW BUSINESS (10:28 a.m.)

There was no new business.

11. BOARD INFORMATION MATTERS (10:29 a.m.)

- (i) The Board may adopt Information items by one resolution, but prior to consideration of such resolution, Board Members may request that specific items be removed from consideration under such resolution, and the Board shall consider such items individually.

Moved By Mr O'Brien  
Seconded By Councillor Enright Miller

It was noted that item (n) has been tabled.

“THAT the following November 21, 2024 Information items be received”

- (a) 2024 3<sup>rd</sup> Quarter Calls for Service Report
- (b) 2024 3<sup>rd</sup> Quarter Court Statistics Report
- (c) 2024 3<sup>rd</sup> Quarter Collision Reporting Centre Report
- (d) 2024 3<sup>rd</sup> Quarter Traffic Safety Unit Report
- (e) 2024 3<sup>rd</sup> Quarter Community Resources Unit Report
- (f) 2024 3<sup>rd</sup> Quarter School Response Officers Report
- (g) 2024 3<sup>rd</sup> Quarter Drugs and Intelligence Report
- (h) 2024 3<sup>rd</sup> Quarter Emergency Response Unit Report
- (i) 2024 3<sup>rd</sup> Quarter K9 Unit Report
- (j) 2024 3<sup>rd</sup> Quarter Crime Statistics Report
- (k) 2024 3<sup>rd</sup> Quarter Professional Standards Report
- (l) 2024 3<sup>rd</sup> Quarter Financial Report
- (m) 2024 3<sup>rd</sup> Quarter In Trust Account Report
- (n) 2025 Proposed Operating Budget

CARRIED

12. NEXT MEETING DATE

Date: January 23, 2024  
Time: 10:00 a.m.  
Place: Belleville Police Service, Joint Forces Room

13. ADJOURNMENT

Moved By Ms Harnden  
Seconded by Councillor Enright Miller

THAT the Belleville Police Service Board General Meeting be adjourned at 10:30 a.m.

CARRIED

.....  
Ms Heather Smith, Chair

.....  
Jennifer McTavish, Executive Assistant

**THE BELLEVILLE POLICE SERVICE BOARD  
SPECIAL GENERAL MEETING MINUTES  
December 12, 2024  
Belleville Police Service, Joint Forces Room  
10:00 a.m.**

The General Meeting of the Belleville Police Service Board was held on the above date at the hour of 10:00 a.m.

It is noted that there was a Police Service Board Special In Camera (closed session) Meeting at 9:00 a.m. In view of this the Board met very briefly in open session at 9:00 a.m. to consider the following resolution.

Moved By Vice Chair Councillor Enright Miller  
Seconded By Mr O'Brien

"THAT the Belleville Police Service Board enter into In Camera session to consider the following items, pursuant to Section 44(2,3) of the Community Safety and Policing Act (CSPA), 2019"

- Discussion regarding personal matters about identifiable individuals (Pursuant to Subsection 44(2)(b) of the CSPA, 2019)
- Discussion regarding labour relations or employee negotiations (Pursuant to Subsection 44(2)(d) of the CSPA, 2019)
- Discussion regarding litigation or potential litigation affecting The Board (Pursuant to Subsection 44(2)(e) of the CSPA, 2019)
- Review of Minutes for the In-Camera Meeting

- CARRIED -

1. CALL TO ORDER

ATTENDANCE

Ms Heather Smith, Chair	Mr. James O'Brien
Councillor Barb Enright Miller, Vice Chair	Ms Janet Harnden

Murray Rodd, Chief of Police  
Sheri Meeks, Deputy Chief of Police  
Jennifer McTavish, Executive Assistant  
Regrets: Mayor Neil Ellis

The Meeting was called to order by Chair Smith at 10:06 a.m. with a Land Acknowledgement.

2. DECLARATION OF INTEREST

There were no Declarations of Pecuniary Interest.

3. CONFIRMATION OF AGENDA

Moved By Vice Chair Councillor Enright Miller  
Seconded By Mr O'Brien

**RESOLUTION**

"THAT the Agenda for the Belleville Police Service Board's Special General Meeting of Thursday December 12, 2024 be revised and confirmed."

- CARRIED -

**DISPENSE WITH THE FOLLOWING ITEMS OF BUSINESS**

4. RECOGNITIONS
5. DEPUTATIONS, PRESENTATIONS OR APPOINTMENTS
6. MINUTES
7. BUSINESS ARISING FROM THE MINUTES
8. CORRESPONDENCE

9. REPORTS FOR DECISION

Moved By Mr O'Brien  
Seconded By Vice Chair Councillor Enright Miller

**RESOLUTION**

**“THAT the Belleville Police Service Board approve and forward the 2025 Belleville Police Service Operating Budget to City Council for consideration during its upcoming Budget deliberations, and;**

**THAT Chair Heather Smith, Chief Rodd and Deputy Chief Meeks be authorized to present the 2025 Operating Budget to City Council.”**

- CARRIED -

**DISPENSE WITH THE FOLLOWING ITEMS OF BUSINESS**

10. NEW BUSINESS
11. BOARD INFORMATION MATTERS

12. NEXT MEETING DATE

Date January 23, 2025  
Place: Belleville Police Service, Joint Forces Room  
Time: 10:00 a.m.

13. ADJOURNMENT

Moved by Vice Chair Councillor Enright Miller  
Seconded by Ms Harnden

THAT the General Meeting be adjourned at 10:19 a.m.

- CARRIED -

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Ms Heather Smith, Chair

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Jennifer McTavish, Executive Assistant

Ontario Association of Police Services Boards  
 PO Box 43058  
 London RPO Highland, ON N6J 0A7  
**Tel** 1-800-831-7727  
**E-Mail** oapsb@oapsb.ca



Ontario  
 Association of  
 Police Services  
 Boards

INVOICE 40	PO NUMBER	2024-10-21
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**BILL TO**

**MESSAGE**

Belleville Police Service Board  
 Susan Boyle  
 459 Sidney Street  
 Belleville, ON K8P 3Z9

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
1	Force Size 101-200 Annual	6,500.00	6,500.00
	<b>SUBTOTAL</b>		6,500.00
	<b>SALES TAX</b>		845.00
	<b>SHIPPING &amp; HANDLING</b>		0.00
	<b>TOTAL</b>		<b>7,345.00</b>
	<b>PAYMENT/CREDIT/WRITE OFF/DISCOUNTS APPLIED</b>		(0.00)
	<b>TOTAL DUE BY 2024-10-21</b>		<b>7,345.00</b>

Thank you for your business!

CURRENT	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	TOTAL OPEN INVOICE
7,345.00	0.00	0.00	0.00	7,345.00

[Submit payment online here](#)

# OAPSB ZONE 2

C/O Diane Smithson, Secretary-Treasurer  
Town of Carleton Place  
175 Bridge Street  
Carleton Place ON K7C 2V8  
[dsmithson@carletonplace.ca](mailto:dsmithson@carletonplace.ca)

## 2025 MEMBERSHIP RENEWAL FORM

*Please return a copy of this membership renewal form with a cheque  
or in an email with your EFT notification*

in the amount of **\$100.00**, made payable to  
**OAPSB Zone 2**  
and mail / email to the above address  
no later than **March 31, 2025**

NAME OF BOARD OR CPAC: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postal Code

E-MAIL ADDRESS (REQUIRED): \_\_\_\_\_

*Thank you for your support of OAPSB Zone 2*



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PUBLIC REPORT

IN CAMERA

**January 23, 2025**

To: Chair and Members  
Belleville Police Service Board

Prepared by: D/Chief Sheri Meeks

**Subject: Strategic Plan Initiatives and Outcomes Operations Division**

**Purpose:**  Information Purposes Only  Seeking Decision

**Financial Implication:**

There are no financial implications arising from the recommendation contained in this report.

**Statutory Authority:** N/A

**Strategic Plan Alignment:** Mission, Vision – Service Excellence

**Recommendation:**

This report recommends that the Board receive this report for information.

**Information Factors:**

In early 2024, as in previous years, the Operations Division focused on developing proactive strategies and initiatives in line with the current areas of focus and objectives of the Belleville Police Service (BPS) Strategic Safety Plan 2022-2024.

All four platoons and the Traffic Safety Unit developed plans and submitted them for review. In December 2024, all outcomes were forwarded to Deputy Chief Meeks who was Inspector of Operations at the time of submission.

Projects focused on several different areas of concern and included processing and addressing road safety concerns, addressing crime through effective call response,





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investigations, enforcement and police visibility, and strengthening community engagement to crime prevention through awareness and education.

One platoon developed a project entitled Project Triple P for Partners, Proactive and Patrol with a mission to effectively deploy, monitor and track proactive patrols in areas of the city that were encountering repetitive property crime as well as mischief, trespassing, and drug usage. Additionally, the platoon identified the need to build and maintain relationships and confidence with all community partners in particular business and property owners.

With the utilization of internal communications and requests for “extra patrols” as well as crime analysis data, the platoon strategically deployed members to conduct proactive patrols and document results. Additionally, members liaised with business and property owners that may be interested in proactive patrols and would consider an “Agent Status” program. Agent status refers to the police being given authority to act on behalf of a property owner with respect to trespassing on private property and authorities given to property owners under the TTPA.

In a short period of time, over 110 property checks were conducted at addresses requesting assistance, 12 individuals were moved along, one arrest was made and 10 new agent status forms were submitted to BPS with a continued commitment to educate more businesses and property owners on this initiative.

Other areas focused on were employee engagement and training with platoon members receiving immediate debriefs and training on case law decisions, cell phone extractions, searching, further de-escalation training and high-risk incident debriefs and training involving firearms, robberies and edged weapons. The utilization of actual body worn camera (BWC) footage of our own members was instrumental in providing accurate and effective training.

Another area of focus for the Operations Division was proactive compliance checks for offenders in our communities on criminal court release orders as well as effecting arrests on outstanding warrants for individuals in our community. This was done with the ultimate goal of community safety and crime prevention at the forefront. Door knocks were conducted for offenders on release conditions or on parole in our community and as a result, 68 arrests for individuals wanted on warrants occurred, and 10 arrest warrants were issued for breaches of release orders, probation, or conditional sentences.



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Moreover, numerous offenders were located and found to be complying with their conditions.

In addition to responding to over **27,460** calls for service in 2024, this report highlights the additional ways our members focused on strategic safety plan objectives and proactively addressed areas of concern in our community while also enhancing internal communication and training.

*Sheri Meeks*

Sheri Meeks  
Deputy Chief



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PUBLIC REPORT

IN CAMERA

**December 12, 2024**

To: Chair and Members  
Belleville Police Service Board

Prepared by: Joe Myderwyk  
Director of IT

**Subject:** NG911 Transition – Status Summary

**Purpose:**  Information Purposes Only  Seeking Decision

**Financial Implication:**

The province has provided funding for all of the new call handling system mandated by the Canadian Radio-television and Telecommunications Commission (CRTC) at a cost of \$418,166.39 plus provided additional funding for fiber connectivity, furniture, professional services and other IT systems to support the transition.

**Statutory Authority:**

9-1-1 Everywhere in Ontario Act, 2019

**Strategic Plan Alignment:**

Address crime through effective call response, investigations, enforcement, and police visibility.

**Recommendation:**

This report recommends that the Board receive this report for information.

**Information Factors:**

The Belleville Police Service is bringing a new emergency call-handling system called Next Generation 911 (NG-911) to Belleville.

The new system will bring innovative new technology to replace Ontario's 30-year-old 911 voice-based infrastructure once it is fully operational. The first steps are underway with the focus on installing the necessary infrastructure and staff training.



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911 callers will have a new experience when connecting with emergency services once all the pieces are in place. The initial phase will allow communicators to receive and respond to texts with future phases allowing photos and videos to be shared.

The province has provided funding for all of the new call handling system mandated by the Canadian Radio-television and Telecommunications Commission (CRTC) at a cost of \$418,166.39 plus provided additional funding for fiber connectivity, furniture, professional services and other IT systems to support the transition.

Police control room operators will be able to take advantage of the latest technology available when assessing an emergency and dispatching the appropriate response once the NG911 infrastructure is up and running.

Other benefits of the modernized system will include improved 911 caller location information, improved responder safety and awareness, and improved assistance for the hearing-impaired community.

The Belleville Police Service had selected Solacom Guardian as its NG911 call handling solution. Solacom has been successful in winning several opportunities across mid to large police services across Canada. Working closely with Bell 911 Services, Belleville is slated to receive its equipment in early December, and commence installation and testing in January 2025.

At the same time, Belleville Police Services will be bringing online a fully redundant secondary dispatch site, in the event of a significant failure at our primary headquarters.

The CRTC requirement means that all provinces, municipalities and their Primary Public Safety Answering Point (PPSAP) providers need to meet the new NG-911 standards no later than March 4, 2025, at which time the legacy systems will be disconnected.

Belleville Police Service provides call answering and dispatch services for the City of Belleville, and the Town of Deep River.

Murray Rodd  
Chief of Police